

Google Workspace Administration Application

G-workplace makes Google work for you by developing business applications that your organization needs. We develop applications which solve deficiencies, accelerate workflows and processes to increase business operations. The Google Workspace Administration Application is that kind of business application.



"An asset to your service desk"

Our tool gives your service desk employees and domain administrators 'super powers' to perform tasks which are usually performed within the user account. At the same time this tool provides your service desk with the opportunity to resolve repetitive requests performed in the domain administration console easier and quicker.

All of this within one simple, fast and secure web interface and without changes in user credentials. This ensures that the security of the user accounts and the privacy of your employees is guaranteed.

The Google Workspace Administration Application is deployed within your own Google Cloud environment. Because of this, only authorized users within your domain can access the application. All changes made via this tool are logged. It is possible to customize the tool to fit your exact needs. You can decide which options you want to use. On top of that it is possible to set gradations for changes based on OUs. This ensures that a user can only make changes for specifically defined OUs.



What are the possibilities within this application?

Through the web interface of the application the following e-mail settings within the user account can be changed:

- Updating Out of Office settings
- Adding and deleting email delegates

Besides the email settings the following Calendar settings can be changed:

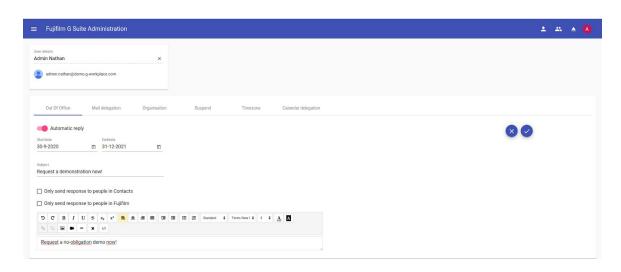
- Setting a different timezone
- Adding and deleting Calendar delegates
- Adding and deleting Calendar owners
- Adding and deleting Calendar members

Furthermore it is possible to manage your distribution lists by:

- Creating new distribution lists
- Updating distribution lists details
- Adding and deleting distribution lists members

Additionally the following domain controller tasks can be performed:

- Moving an user to an other Organizational Unit
- Suspending an user account





The advantages of the Google Workspace administration Application

- 1. Repetitive requests are resolved 5 to 10 minutes faster per request.
- 2. Seeking out and changing of user credentials isn't necessary.
- 3. Security of the user accounts and privacy of employees are guaranteed.
- 4. Ease of use with a fast and simple User Interface.
- 5. Due to the 30 day logging period you can always find out which employee made specific changes.
- 6. Customization of the G Suite administration application is available on request.

As a Google Cloud Partner, G-workplace can help to turn your ideas into reality with the help of the cloud. We use the Google Cloud Platform to develop and manage cloud-native business applications.

<u>Interested? Request a demonstration or contact us!</u>



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