G workplace

Introduction to the Google Workspace Administration Application

The Google Workspace Administration Application is a tool that helps your service desk employees and domain administrators perform repetitive tasks faster and easier, without having to write code.

In this whitepaper, you'll discover:

- The basics of the Google Workspace Administration Application
- What possibilities the application offers
- What benefits the application has for your organization

" An asset to the servicedesk "

Our tool gives your service desk employees and domain administrators extra 'superpowers' to perform tasks that can normally only be performed by user accounts. The tool also gives the service desk the opportunity to handle repetitive requests normally handled in your admin console easier and faster.

This can all be found in one simple, fast and secure web interface and without changes to the user's login details. This guarantees the security of your accounts and the privacy of your employees.

The Google Workspace Administration Application will be implemented within your own Google Cloud environment and only authorized persons within your domain will have access to the application. All changes made via the tool are logged. It is also possible to impose restrictions on changes based on Organizational Unit (OU) level. This allows a user to make changes only to specifically defined OUs.

Some organizations already using the Administration App are listed below. We are happy to share our references, so that you can verify the quality of the tool and our organization.

The possibilities

The Google Workspace Administration Application makes it possible for you to change the following user settings, among others:

● Updating of Out of Office preferences

● Adding and deleting mailbox delegates

● Adding and deleting calendar delegates

It is also possible to manage your groups/distribution lists by:

● Creating new groups

● Editing group details

● Adding and deleting groupmembers

Additionally, the following domain administrator tasks can be performed:

● Move a user to another OU

● Suspending a user account

You can also create new users via an existing account or a template. Utilising:

● The OU of the account or template, with optional adjustment

● The groups of the account with optional adjustments

The benefits of the application for your organization

1 **Faster handling:**

Frequently occurring requests can be handled 5 to 10 minutes faster per request.

2 **Easy account management:**

Looking up or changing account information is no longer necessary. The security of your accounts and privacy of your employees are guaranteed at all times.

3 **Optimal ease of use and insight into history:**

Guaranteed ease of use with our fast and simple user interface. Our 30-day logging makes it possible for you to find out which employee had made which adjustments.

As an experienced Google Cloud Partner, G-workplace can help turn your great ideas into reality with the help of the Cloud. We use the best of the Google Cloud Platform to develop and manage cloud-native business applications.

See it for yourself?

Schedule a demo with us via our contact form:

https://g-workplace.com/nl/contact